

Associated service prices

(applicable from 1 April 2010)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

Charges
(excluding GST)

Connection services (residential and small commercial)

New connections and network extensions

In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:

Urban

Single phase, up to 63 amps (including most residential connections)	\$620
Three phase, up to 100 amps per phase	\$1,030

Rural

Fund the cost of any network extension required, plus	
Single phase, up to 63 amps	\$2,575
Three phase, up to 63 amps per phase	\$3,610
Three phase, up to 100 amps per phase	\$6,185

Full details, including the areas defined as urban and rural, are available in Orion's *Connections and extensions policy* available from the pricing page on our website (www.oriongroup.co.nz)

Site survey*

Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).	\$57 (urban)
	\$114 (rural)
	\$171 (remote)

Temporary isolation of overhead service main*

Under this service, Orion will isolate, relocate, disconnect and/or reconnect overhead mains to allow customers to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. In some situations more than one site visit is required - these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	1 or 2 phase	3 phase
	\$80 (urban)	\$127 (urban)
	\$137 (rural)	\$184 (rural)
	\$194 (remote)	\$241 (remote)

Temporary disconnection**

Temporary isolation of existing connections as a result of (for example) vacancy, non-payment or safety reasons. Includes return of meter readings to retailer or agent.	\$108 (urban)
	\$165 (rural)
	\$222 (remote)

Reconnection**

Reconnection of an existing premise following temporary disconnection. Includes return of meter readings to retailer or agent but excludes provision of a certificate of compliance (if required).	\$108 (urban)
	\$165 (rural)
	\$222 (remote)

Decommissioning#

Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).	No charge
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Removal of metering equipment (optional)

In conjunction with decommissioning (above), this additional charge is payable for removal of metering and associated equipment, return of equipment to designated Christchurch base, and return of meter readings to retailer or agent, where requested.	add \$57 (all areas)
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After-hours service (optional)

In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).	add \$164 (all areas)
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Charges
(excluding GST)

Single phase temporary connections[#]

Orion provides a single phase unmetered temporary supply service for retailers (customers should approach their electricity retailer if they wish to arrange one of these temporary supply connections). This service is available for building and construction sites that are adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply.

Supply box hire	\$1.57 per day
<i>Installation and removal</i>	\$82 (urban)
Covers both installation and removal.	\$118 (rural)
	\$166 (remote)
<i>Special trip</i>	\$77 (urban)
Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the energisation of a permanent supply at the same address.	\$113 (rural)
	\$161 (remote)

High load escorting service

Standard escort	\$68 per hour plus \$1.07 per km
Complex escort (requiring a tower truck and two lines staff)	price on application

Notes: All charges are applied "per site visit" except the *Installation and removal* charge for temporary supplies, where we apply 80% of the charge when the supply is installed, and the remaining 20% of the charge when the supply is removed.

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

[#] Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

^{*} Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.