

## Agenda

### Customer Advisory Panel

**When:** 2:00pm – 4:00pm, Wednesday, 17 July 2019

**Where:** Waimakariri Room – Board Room: Orion - 565 Wairakei Road

**Attendees:** **Caroline Shone**, CEO Community Energy Action; **Simon Templeton**, CEO Age Concern; **Pat McEvedy**, Selwyn District Councillor and farmer; **Tania Wati**, CEO of Mahaanui Kurataiao; **Janetta Skiba**, Director of Nursing / Education Coordinator at Rural Canterbury; **Matthew Mark**, CEO/City Missioner at Christchurch City Mission; **Elizabeth Soal**, CEO Irrigation NZ; **Tim Baker**, Burwood and Coastal Community Board; **Michelle Sharp**, CEO Kilmarnock; **Michaela Blacklock**, GM, Canterbury Employers' Chamber of Commerce; **Geoff Ball**, Managing Director, Hagley Windows and Doors

**Orion:** **Rob Jamieson**, CEO; **Steve Macdonald**, GM Infrastructure; David Freeman-Greene, GM Commercial; **Linda McGregor**, External Engagement Lead; **Dayle Parris**, Regulatory Manager; **Paul Deavoll**, GM Customer and Stakeholder; **Charles Lake**, Control Systems Manager; **Jessalee MacLean** (*Minutes*)

**Apologies:** **Danny Wilson**, Head of Operations & Commercial at Meridian; **Narottam Royal**, UC Student

**Objective:** To assist Orion to understand the diverse perspectives of its customers, their needs, issues and service requirements. This meeting the focus is on Orion's fit for the future.

When	What	Who
2:00pm	Arrival	
2:05pm	Welcome and Introduction to a new member	Linda McGregor
2:10pm (5mins)	Cover off actions from the previous meeting	Linda McGregor
2.15pm (20mins)	What's top of mind for Orion right now? <ul style="list-style-type: none"> <li>- Winter and what it means for us</li> <li>- CPP to DPP</li> <li>- Tree trimming campaign</li> </ul>	Steve Macdonald David Freeman-Greene Linda McGregor
2:35pm (25mins)	Tree regulation review	Steve Macdonald
3:00pm (20mins)	Coffee break	All
3:20pm (15mins)	Planned power outages: what's your preference?	Dayle Parris
3:35pm (15mins)	The big EV question	Charles Lake
3:50pm (5 mins)	Heads-up on the next meeting discussion	Steve Macdonald
4:00pm (5mins)	Wrap-up and close	Rob Jamieson