

## Agenda

### Customer Advisory Panel

**When:** 2:00pm – 4:00pm, Tuesday, 16 April 2019

**Where:** Styx and Halswell meeting room - Orion - 565 Wairakei Road

**Attendees:** **Caroline Shone**, CEO Community Energy Action; **Simon Templeton**, CEO Age Concern; **Pat McEvedy**, Selwyn District Councillor and farmer; **Narottam Royal**, UC Student; **Danny Wilson**, Head of Operations & Commercial at Meridian; **Tania Wati**, CEO of Mahaanui Kurataiao; **Janetta Skiba**, Director of Nursing / Education Coordinator at Rural Canterbury; **Matthew Mark**, CEO/City Missioner at Christchurch City Mission; **Elizabeth Soal**, CEO Irrigation NZ

*Orion:* **Rob Jamieson**, CEO; **Steve Macdonald**, GM Infrastructure; **Linda McGregor**, External Engagement Lead; **Pip Newland**, Sustainability Lead; **Dayle Parris**, Regulatory Manager; **Paul Deavoll**, GM Customer and Stakeholder; **Jessalee MacLean** (*Minutes*)

**Apologies:** **Tim Baker**, Burwood and Coastal Community Board; **Michelle Sharp**, CEO Kilmarnock; **Leeann Watson**, CEO, Canterbury Employers' Chamber of Commerce; **Michaela Blacklock**, GM, Canterbury Employers' Chamber of Commerce

**Objective:** To assist Orion to understand the diverse perspectives of its customers, their needs, issues and service requirements. This meeting the focus is on Orion's fit for the future.

When	What	Who
<b>2:00pm</b> (5mins)	Arrival	
<b>2:05pm</b> (5mins)	Welcome and Introduction to new members	Linda McGregor
<b>2:10pm</b> (10mins)	Cover off actions, who we are and why we are here	Linda McGregor
<b>2.20pm</b> (10mins)	Listening to you: Asset Management Plan	Steve Macdonald
<b>2:30pm</b> (30mins)	Our Powerful Future	Rob Jamieson
<b>3:00pm</b> (20mins)	Coffee break	All
<b>3:20pm</b> (30mins)	Focus on Orion's sustainability	Pip Newland
<b>3:50pm</b> (10mins)	Mobile app – what's useful?	Paul Deavoll
<b>4:00pm</b> (5mins)	Wrap-up and close	Rob Jamieson