

Agenda

Customer Advisory Panel

When: 2:00pm – 4:00pm, Tuesday, 8 September 2020

Where: Via Zoom

Attendees: **Bebe Frayle**, Burwood and Coastal Community Board, **Cherie Tirikatene**, CEO SEED New Zealand; **Simon Templeton**, CEO Age Concern; **Caroline Shone**, CEO Community Energy Action; **Janetta Skiba**, Director of Nursing / Education Coordinator at Rural Canterbury; **Matthew Mark**, CEO/City Missioner at Christchurch City Mission; **Elizabeth Soal**, CEO Irrigation NZ; **Michelle Sharp**, CEO Kilmarnock; **Geoff Ball**, Managing Director, Hagley Windows and Doors; **Narottam Royal**, student

Orion: **Rob Jamieson**, CEO; **Linda McGregor**, External Engagement Lead; **Jono Brent**, Group Transformation Lead; **David Freeman-Greene**, GM Commercial; **Paul Deavoll**, GM Customer and Stakeholder; **Steve Macdonald**, GM Infrastructure; **Craig Kerr**, GM Information Solutions; **Dayle McDrury**, Future Networks Strategic Lead

Apologies: **Danny Wilson**, Head of Operations & Commercial at Meridian; **Michaela Blacklock**, GM, Canterbury Employers' Chamber of Commerce; **Pat McEvedy**, farmer

Objective: To assist Orion to understand the diverse perspectives of its customers, their needs, issues and service requirements. This meeting' focus is on Orion's strategy for the future.

When	What	Who
2:00pm	Arrival: sign-in	
2:05pm	Welcome and introduction to new members	Linda McGregor
2:10pm (10mins)	Cover off actions, who we are why we are here <ul style="list-style-type: none"> You said, we did.... 	Linda McGregor
2.20pm (15mins)	What's happening at Orion? <ul style="list-style-type: none"> Response to COVID-19 Port Hills Fires court case Climate change report 	Paul Deavoll
2:35pm (20mins)	Group Strategy development <ul style="list-style-type: none"> Where we are heading and why Are we heading in the right direction? 	Rob Jamieson & Jono Brent
2:55pm - 3:55pm (60mins)	Group Strategy: round table discussion: are we headed in the right direction? <ul style="list-style-type: none"> Which are your favourite ideas? What do you think we are missing? 	All
3:55pm – 4pm	Wrap-up and close	Linda McGregor