

Connection Charges and Fees Schedule

(applicable from 1 April 2026)



The following charges apply to connection types outlined for basic and standard connection offers in Orion's Connection Pricing Methodology and required on connection application.

Charges are payable by the party requesting the application.

Full details, including our approach for non-standard connection offers, are available in Orion's *Connection Pricing Methodology*. Information on other fees can be found in our Associated Charges Schedule.

Application Fees	Charges (excluding GST)
Application for single phase temporary supplies # Administration associated with establishing temporary power supplies (metered or unmetered), Issuing "ICP" connection numbers and approving connections to existing network connection points at low voltage boundary boxes or overhead service fuses.	No charge
Installation of distributed generation Application fee for installation of generation 15kW or less (Schedule 6.1, Part 1)	\$140
Application fee for installation of generation 10kW and less in specified circumstances (Schedule 6.1, Part 1A)	\$140
Application fee for installation of generation above 15kW and less than 100kW	\$770
Application fee for installation of generation above 100kW and less than 1MW	\$1,540
Pre-application assessment fee for generation 1MW and above	\$1,000
Application fee for installation of generation 1MW and above	\$7,690

Administration fees*	Charges (excluding GST)
Pioneer scheme establishment fee	\$0
Pioneer rebate fee	\$0

*Orion reserves the right to charge administration fees for Pioneer scheme and rebates management in the future.

Posted Connection Charges ¹		
Connection Type	Eligibility Criteria	Charges (excluding GST)
Urban temporary connection	Up to 60A per phase and within 30m of existing connectable network	No charge
Urban single residential or small/medium commercial premises	Single phase at less than or equal to 60A and within 30m of existing connectable network	\$2,500 per premise
Real estate developments	Infill (brownfield) or strata development with multiple connections of up to 60A per phase per premises and located within 30m of existing connectable network	\$2,500 per premise
Urban single residential or small/medium commercial premises	Three phase at less than or equal to 60A per phase and within 30m of existing connectable network	\$4,700 per premise
Rural single residential premises or small/medium commercial premises	Up to 60A per phase and within 150m of existing connectable network This offer excludes over boundary work	\$9,000 per premise

¹ For further details on connection offers see our connection pricing methodology on Orion's website
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Other Connection Fees	Charges (excluding GST)	
<p><i>Decommissioning[#]</i></p> <p>Permanently disconnect a site by physically isolating the service line from Orion’s network. Removal of pole fuse and shackles, or remove underground service cable from Orion’s boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i>.</p>	No charge	
<p><i>Temporary isolation of overhead service main[*]</i></p> <p>Under this service, Orion will isolate, relocate, disconnect and/or 230V or 400V overhead mains to allow customers (or their contractor) to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. Where more than one site visit is required these charges apply “per visit”. The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.</p>	<p>1 or 2 phase</p> <p>\$97 (urban) \$168 (rural) \$237(remote)</p>	<p>3 phase</p> <p>\$156 (urban) \$227 (rural) \$296 (remote)</p>
<p><i>Temporary disconnection^{#*} or Reconnection^{**}</i></p> <p>Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the living of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).</p>	<p>\$152 (urban) \$233 (rural) \$314 (remote)</p>	

Notes to Other Connection Fees table only:

All charges are applied “per site visit”.

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (e.g., for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

[#] Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

^{*} Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers’ usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.