

Power outages for generator set up

What	Setting up for generators to be able to power Akaroa when needed
Where	Various properties in Akaroa — see over
When	30 and 31 July

What are we doing?



Orion is setting up provision so that in the event of a major emergency, generators can be brought over the hill and plugged in to its network in Akaroa, to power the town. The work will also enable us to run generators to keep the power on while we are doing work to maintain and upgrade Banks Peninsula's network.

This work will improve the resilience of the power service to Akaroa.

Power kiosks in two locations will need to be taken off-line while we do this work.

To minimize disruption to customers serviced from these kiosks, Orion will bring in generators to temporarily power as many customers as possible. However, 91 customers will have their power off for one day while the work is underway.

Some other customers will have short outages at the beginning and end of the day. To make best use of the time, we'll also be doing some tree trimming in the area while the power is off.

There will be no disruption to the power to businesses in the commercial area.

How will this affect me?

The work will be done over two days, 30 and 31 July. For some customers, we will need to switch the power off all day, on one of those days.

We will bring in three generators to keep the power on for as many other customers as possible. There will be a brief power outage when we switch these customers over to the generators in the morning and back on to the network in the afternoon, when the work is completed.

See over for a list of the properties affected.

Please note: if the weather is stormy, we will need to re-schedule, and will contact you to let you know.

Properties affected

DAY	DATE	TIME POWER OFF	THOSE AFFECTED
Thursday	30 July	8:30am to 5:00pm	113, 115, 117 Rue Jolie
		30mins at 7:00am & 7:30pm	7 Church Street & 120 Rue Jolie
		30mins at 7:30am & 7:00pm	Akaroa Cinema, NZ Post, Akaroa Area School gym, Akaroa Health Hub, Chill Wind Clothing, Murphy's Fish & Chips
Friday	31 July	8:30am to 5:00pm	257—301 Beach Road 170, 190, 582 Flea Bay Road 89 Hamiltons Road 166 Haylocks Road 1—794 Lighthouse Road 7—405 Onuku Road 1—20 Stanley Place 964—1288 Stony Bay Road 72—128 Aylmers Road
Friday	31 July	One outage only: 30mins at 5:30pm	30—58 Onuku Road 1—46 Hempleman Drive 20, 20B Clare Lane 209 Beach Road

How can I get more information?

You will receive a notice letting you know about these outages from your electricity retailer. Because Orion is responsible for the work, our Customer Support team will contact you to make sure you know when the power is going off, and keep you up to date with any changes. If you would like more information at any time, please our **Customer Support** team on **0800 363 9898, day or night.**

We understand this may be inconvenient for you, and thank you for your patience while we complete this important work.

Be prepared

- Make sure any battery powered devices that you need, such as laptops and mobile phones are charged the night before
- Open your electric garage door before the power goes off, or know where the manual release lever is and how to operate it
- Avoid opening your fridge and freezer unnecessarily
- Purchase ice to help keep food cold, if necessary
- If you need to use your car to re-charge devices, do NOT keep the car running in a garage, partially enclosed space, or close to a home
- If you rely on anything that is power dependent like a medical device, determine a backup plan, and contact your electricity retailer for more information
- Only use flashlights for emergency lighting, candles can cause fires
- During an outage, turn off or disconnect appliances in case of a momentary power 'surge' that can damage computers or other devices
- **Power lines should be treated as live at all times, as power may be restored early if work is complete**