

If you are eligible to take part Halswell Flex pilot, you can work with approved installers, who will provide you with quotes to supply and install eligible equipment. **Only approved installers can apply for an EECA subsidy on your behalf.** A list of approved installers will be published soon.

One or more approved installers will work with you to understand your energy needs and provide quotes for smart energy equipment and installation. If you accept a quote, it will form a contract between you and your chosen installer. This quote will also include the funding terms that apply if you receive an EECA subsidy for a portion of your equipment and installation cost.

Being eligible for Halswell Flex does not guarantee that your application will be approved for an EECA subsidy, and there is a limited amount of funding available.

To apply for funding, you will need to:

- accept your selected installer's quote;
- read and agree to the Halswell Flex funding terms included in the installer quote; and
- complete and submit EECA's short household survey using the link included with the quote.

Once you have completed these steps, your installer will submit the customer contract to Orion's fund manager, Loyalty Collective. They will assess your application, and if it's successful, they will inform you that your funding has been pre-approved. You can then decide whether to proceed with the installation and, where relevant, pay any deposit as agreed with your installer.

If you decide to proceed with an EECA-subsidised installation, you will also need to:

- join a participating retailer's Halswell Flex plan or incentive and remain on it for at least 12 months (this is a requirement before EECA funds are released);
- keep the subsidised equipment installed at the property until at least 31 August 2028;
- allow occasional checks that the equipment remains installed and operational;
- tell Orion if you move out of, sell, or rent the property before 31 August 2028;
- transfer the equipment and any applicable warranties to the new owner if you sell the property;
- allow Orion, EECA and authorised pilot delivery partners to access and use relevant data about the equipment, electricity use and your property, as described in the funding terms; and
- complete three short customer surveys during the pilot.

The full funding terms included with your installer's quote will apply. Please read them carefully before accepting any quote.